

CENTRALRETAIL

Investor Relations Code of Conduct

Central Retail Corporation Public Company Limited

(11 November 2021)

Investor Relations Code of Conduct

Central Retail Corporation Public Company Limited (“Company”) has conducted the Investor Relations Code of Conduct to establish the practice guidelines for executives and investor relations officers who involve in the investor relations function. This investor relations code of conduct is in accordance with the law or regulations of the relevant regulators, IR professional standards, policies and practices regarding the information disclosure and transparency of the Company. It consists of key principles as follows,

- Disclosing the information that is material to investment decisions accurately, sufficiently, and timely
- Handling the inside information without using it for personal benefit and the benefit of others
- Disclosing the information equitably and fairly
- Performing duties with integrity

Disclosing the information that is material to investment decisions accurately, sufficiently, and timely

- (1) Disclose information material and necessary for making investment decisions or affecting shareholders’ benefits accurately, sufficiently, and timely, including to clarify the facts to public in case of rumors or leaks, in accordance with the regulations of the relevant regulators such as the Stock Exchange of Thailand (“SET”) and the Securities and Exchange Commission (“SEC”). The Company must disseminate the information as mentioned above through the SET’s electronic system before it is provided to others.
- (2) Exercise their discretion and caution in disclosing information so as not to cause any misunderstanding, confusion, or misinterpretation and refuse to disclose trade secrets or information that may impact the Company’s business competitiveness
- (3) Do not give negative or slanderous information regarding the competitors or stakeholders of the Company
- (4) Do not disclose inaccurate information with the intention to manipulate the buying shares of the Company

Handling the inside information without using it for personal benefit and the benefit of others

- (1) Comply strictly with laws and regulations of the relevant regulators, including the policies, rules, regulations, and practices regarding the handling of inside information
- (2) Do not use the inside information that has not been disclosed to public for personal benefit and the benefit of others
- (3) Abstain from providing information or answering questions related to the short-term performance of the Company to analysts and investors (Silent Period) of at least 15 days prior to the disclosure of quarterly and annual operating results of the Company to the SET
- (4) Abstain from trading of the Company’s shares of at least 30 days prior to the disclosure of its financial statements or such information until at least 24 hours has elapsed after the disclosure to public

Disclosing the information equitably and fairly

- (1) Provide opportunity for all stakeholder groups to equally access and inquire the Company's information without discrimination against any particular group via the Company's communication channels such as email (ir@central.co.th) or telephone, except the case that there are any other necessary reasons in business operations, such information must be disclosed carefully and let those who receive such information to be informed and comply with the confidentiality policy of the Company
- (2) Disclose and communicate this investor relations code of conduct to executives and investor relations officers who involve in the investor relations function or employees who acknowledge the Company's operating results for using the same practices

Performing duties with integrity

- (1) Avoid any actions which may cause the conflict of interests with the Company
- (2) Do not seek for the personal benefit from their relationship or information obtained from acting as investor relations of the Company
- (3) Do not provide any gifts or rewards to analysts and the media with the intention to influence them to write the groundless analysis, article, or news for the Company and do not provide any gifts or rewards to regulators with the expectation of special treatment in return
- (4) Perform duties with integrity and strictly comply with the corporate governance policy, rules, regulations, and practices of the Company
- (5) Report to supervisors or head of investor relations and comply with the Company's Workplace Regulation immediately in case that the noncompliance of the investor relations code of conduct arise

-Signed-

(Dr. Prasarn Trairatvorakul)

Chairman

Central Retail Corporation Public Company Limited