

CENTRALRETAIL

SOLID WASTE SEGREGATION GUIDELINES

Central Retail Corporation Public Company Limited

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1. Objectives

Central Retail Corporation Public Company Limited (“CRC”) is committed to being responsible to its stakeholders, including the environment, communities, and society at large. CRC recognizes the importance of the circular economy as a sustainable solution to the problem of waste, where the key enabler is waste segregation for proper management of solid waste. CRC aims to support the practice of waste segregation, ensuring a proper waste management system at the point of waste generation towards disposal.

The solid waste segregation guidelines are established for all businesses in CRC to set up the environmental operations. The long-term goal and appropriate management are encouraged so that the circular economy principle can effectively be proceeded.

2. Key Stakeholders

The guideline aims to engage the following two key stakeholder groups as follows.

Business units (BUs) and its employees

- To implement an effective waste management system with proper equipment at offices and in working process
- To communicate and engage all employees in the participation of waste segregation

CRC’s stakeholders and general public

- To implement an effective waste management system in public areas
- To communicate and encourage business partners and the general public in the participation of waste segregation

3. Guidelines

- Establish a system of waste segregation:
 - **Internal Format** for offices and employee areas must segregate at least 4 types of waste; general waste, recyclable waste (plastic, metals and glass, and paper), organic waste, and hazardous waste. Where the segregation area is adequate enough, do the additional segregation for recyclable waste; plastic, metals and glass, and paper.
 - **External Format** for commercial areas such as shopping centers, and shops must segregate at least 2 types of waste; general waste and recyclable plastic waste. While restaurants in particular must have an additional segregation for organic waste, electronic retail must have another for hazardous waste.
- Follow the visual standard format (symbols, colors, and messages): for waste bins in the areas of companies in CRC as follows: Hazardous bins, organic waste bins, general waste bins, recyclable/paper bins, recyclable metal and glass bins and recyclable plastic bin.



- **Engagement:** Encourage employees in every level to recognize the importance of waste management and to participate in reduction and segregation of solid waste.
 - Support to segregate waste in the designated areas and reduce the use of personal waste bin.
 - Promote participation and collaborate with partners in waste management. The separated solid waste will be appropriately managed, as per the principles of circular economy.
- **Data collection and evaluation:** Establish a system for collecting and recording data and track volume of each type of waste monthly, including total amount and weight by each type of solid waste, for analysis and evaluating of waste management practices at CRC.

The solid waste segregation guidelines are recommendations for management and employees to fulfil the goals in the Journey to Zero campaign for zero waste of CRC and participate in solid waste segregation target. It will be reviewed by management and relevant business units annually and communicated to employees of every level as well as stakeholders of CRC for continuous improvement of environmental performance.