Channels for Complaints of Human rights Violations

Channels for complaints of human rights violations to the Chief of Internal Audit, who is responsible for investigating complaints and whistleblowing regarding human rights violations and corporate ethics.

Complaints to be directly sent to the Chief Executive Officer Chairman of the Audit Committee

E-mail: Mopratana@central.co.th

Head of Internal Audit

E-mail: SuPhisoot@Central.co.th Address: Head of Internal Audit,

> Central Retail Corporation Limited 22 Soi Somkid, Ploenchit Road, Lumpini , Bangkok 10330



Employee training on human rights policies

The company provides online human rights training for employees of all levels as part of the training course called "Corporate Ethics That Everyone Must Know" The Company also provides a Speedy Quiz to promote employee knowledge and understanding of international human rights principles, understanding of the Company's policies, and relevant laws which initiative aims to cultivate respect for the human rights of oneself and of others...

762 employees participated in the project,

accounting for 98%
of the total middle management
workforce.

483 hours

of Speedy Quiz training and attendance

100%

of employees passed the Speedy Quiz.