



Leadership Development

The Company has organized various projects to strengthen the leadership of employees at the managerial level. This year, the Company has outstanding projects, such as the People Manager - Coaching & Feedback project.

People Manager – Coaching & Feedback Project

The purpose is to train employees at the manager level to have managerial skills and to develop the potential of the employees in their care. The program focuses on the development of social and emotional skills (Soft Skills), such as how to give positive advice (Constructive Feedback), how to build a good relationship, how to be inspirational, and systematic problem-solving processes, etc.

18 sets of participants, totaling

494 participants

Examples of Employee Leadership Development Program in 2020

Course	Objective
Omni Leadership and Transformation Program	Develop understanding of the Omnichannel platform among managerial staff
Leading Innovation Program	Develop managerial staff's capability to create innovation within the organization through the Design Thinking learning process