# CENTRALRETAIL

# User Manual e-Shareholder Meeting System

**DAP e-Shareholder Meeting** 

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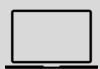
# Preparation for DAP e-Shareholder Meeting



For registration, please prepare an electronic device with a camera.







Notebook



Tablet



Mobile



Access to DAP e-Shareholder Meeting via Web Browser.



Google Chrome (recommended)



Safari



Internet Explorer

# Documents required for registration

# Individual shareholder



ID Card



Passport

Juristic person certificate

# Juristic person



ID Card



or

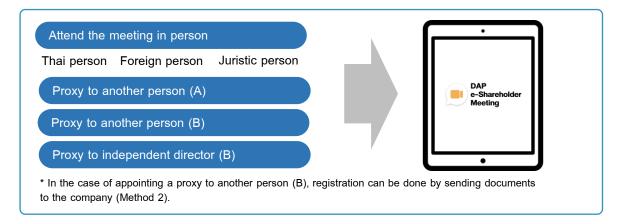
Passport

# Preparation for DAP e-Shareholder Meeting



Registration methods for attending the shareholder meeting

e-Registration via DAP e-Shareholder Meeting system



# Register by sending documents to the company\*

For registration, shareholders submit the documents for identity verification to the company, as specified in the invitation to the shareholders' meeting

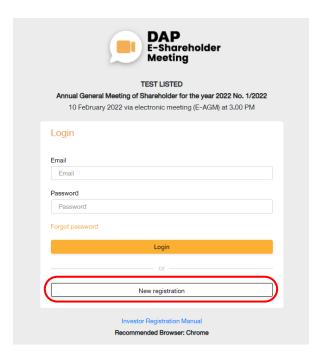
The company officer will check the information and proceed registration. The system will inform the shareholders of the registration result and username for attending the meeting.

\*Please study the details of registration such as document list / document submission, as specified in the invitation to the shareholders' meeting

# In case of proxy

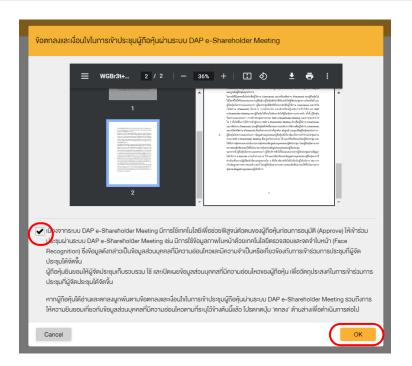
For shareholder who is unable to attend the meeting, they may appoint a proxy. Please find more information about proxy in the invitation letter to shareholders' meeting.

# Steps of e-Registration



Log in to register from the registration link provided in the invitation to the shareholders' meeting.

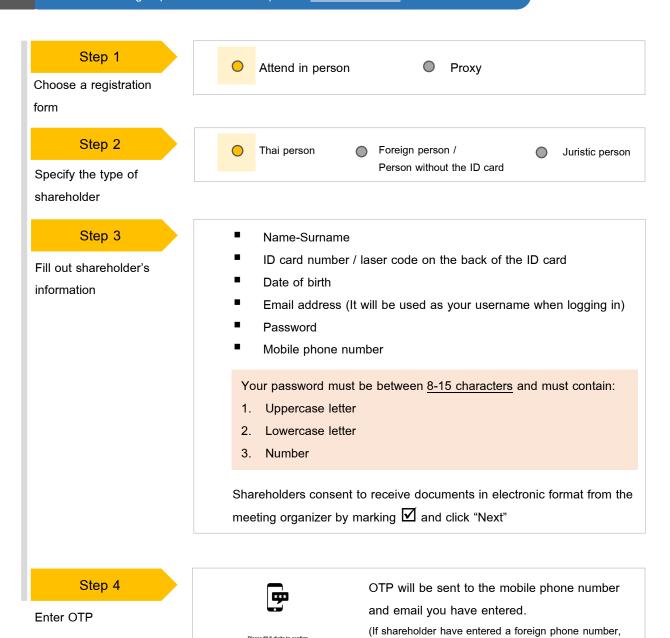
1. Click "New registration"



Shareholders accept the terms and conditions for attending the shareholders' meeting via DAP
e-Shareholder system by marking ✓ and click "OK"

# Steps of e-Registration

# 2.1 Attend the meeting in person – Individual person with the ID Card



Reference Code : YBPCYJ

the OTP will be only sent to your email.)

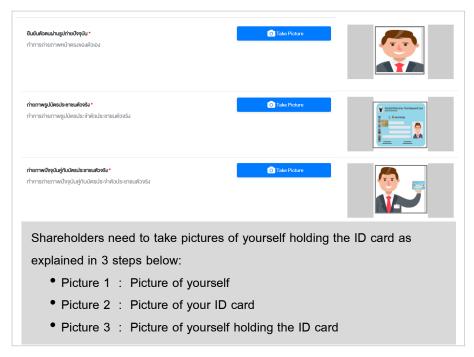
Enter OTP and click "Next"

# Steps of e-Registration

# 2.1 Attend the meeting in person – Individual person with the ID Card

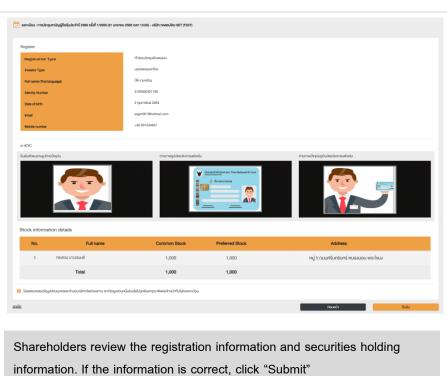
#### Step 5

Take pictures of yourself



# Step 6

Review registration and securities holding information



Please keep your username and password confidential. Your login account should never be disclosed to others.

# Steps of e-Registration

# 2.2 Attend the meeting in person – Foreign person / Person without the ID card OR Juristic Person

# Step 1 Choose a registration form Step 2 Specify the type of shareholder Step 3 Fill out personal



# Foreign person / Person without the ID card Name-Surname Passport / Non-Thai ID / Government Officer Number

Email address (It will be used as

your username when logging in)

- Juristic person Name (Company Name)

  Registration Number
- Juristic person repres
  - Juristic person representative information: ID card number / laser code on the back of the ID card and date of birth
  - Email address (It will be used as your username when logging in)
  - Password
  - Mobile phone number

Your password must be between <u>8-15 characters</u> and must contain:

1. Uppercase letter

Mobile phone number

- 2. Lowercase letter
- Number

Password

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  $\blacksquare$  and click "Next"

# Step 4

**Enter OTP** 

information

# Please fill 6 digits to confirm Reference Code : YSPCYU

OTP will be sent to the mobile phone number and email you have entered.

(If shareholder have entered a foreign phone number, the OTP will be only sent to your email.)

Enter OTP and click "Next"

# Step 5

Take a picture of yourself / Attach files

Take a picture of yourself and upload attachments as specified in the invitation letter

Upload attachments as specified in the invitation letter

#### Step 6

Review registration and securities holding information

Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

Please keep your username and password confidential. Your login account should never be disclosed to others.

# Steps of e-Registration

2.3 Proxy to another person (A)

## Step 1

Choose a registration form

#### Step 2

Fill out the information of the shareholder who appoints a proxy and enter OTP

Attend in person



Proxy

- Name-Surname
- ID card number / laser code on the back of the ID card
- Date of birth
- **Email Address**
- Mobile phone number

Shareholders consent to receive documents in electronic format from the meeting organizer by marking **and click** "Next"

**Enter OTP** 

#### Step 3

Specify the type of proxy

Proxy to another person (A)



Proxy to independent director (B)

#### Step 4

Fill out proxies information

- Name-Surname / Age
- ID card number / Address
- **Email Address**
- Mobile phone number



Click "Next"

# Step 5

Review registration and securities holding information Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

Proxies will receive an email with the initial password.

Proxies will have to reset a new password before logging in to DAP e-Shareholder Meeting

# Steps of e-Registration

#### 2.4 Proxy to another person (B)

#### Step 1

Choose a registration form

#### Step 2

Fill out the information of the shareholder who appoints a proxy

and enter OTP

- Name-Surname
- ID card number / laser code on the back of the ID card
- Date of birth
- Email Address
- Mobile phone number

Attend in person

Shareholders consent to receive documents in electronic format from the meeting organizer by marking  ${\bf \square}$  and click "Next"

Proxy

■ Enter OTP

#### Step 3

Specify the type of proxy

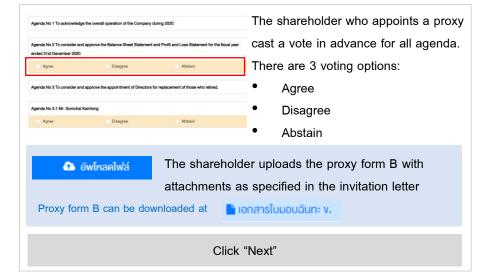
# Step 4

Fill out proxies information

- Proxy to another person (A)
- Proxy to another person (B)
- Name-Surname / Age
- ID card number / Address
- Email Address
- Mobile phone number

#### Step 5

Cast a vote in advance



# Step 6

Review registration and securities holding information

Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

Proxies will receive an email with the initial password.

Proxies will have to reset a new password before logging in to DAP e-Shareholder Meeting

# Steps of e-Registration

2.5 Proxy to independent director (B)



Choose a registration form

## Step 2

Fill out the information of the shareholder who appoints a proxy and enter OTP

# Step 3

Specify the type of proxy

#### Step 4

Specify the name of the independent director

#### Step 5

Cast a vote in advance

Attend in person



Proxy

- Name-Surname
- ID card number / laser code on the back of the ID card
- Date of birth
- Email Address
- Mobile phone number

Shareholders consent to receive documents in electronic format from the meeting organizer by marking ✓ and click "Next"

Enter OTP

a No 3.1 Mr. Somchai Kamtong

Proxy to another person (A)



Proxy to independent director (B)

Specify an independent director you wish to appoint a proxy Independent Director\*

Independent Director

Agenda No 1 To acknowledge the overall operation of the Company during 2020

The

Agenda No 2 To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the facal year ended 31st Docember 2020

Agree

Disagree

Abstain

The

The shareholder who appoints a proxy cast a vote in advance for all agenda.

There are 3 voting options:

Agree

Disagree

Abstain

The shareholder uploads the proxy form B with attachments as specified in the invitation letter

Proxy form B can be downloaded at | lonanslupouaun: v.

Click "Next"

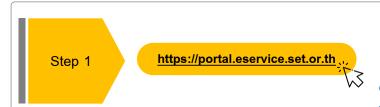
#### Step 6

Review registration and securities holding information

Shareholders review the registration information and securities holding information. If the information is correct, click "Submit"

The shareholder will receive an email informing your proxy registration result to confirm that the proxy registration has been completed. However, the shareholder will not receive the password, as the proxy are appointed to independent director and your vote was already casted.

# 3 Steps of joining the e-Meeting

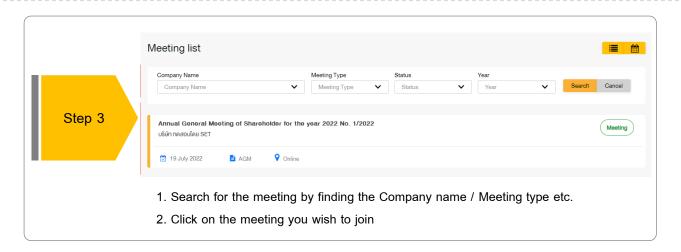


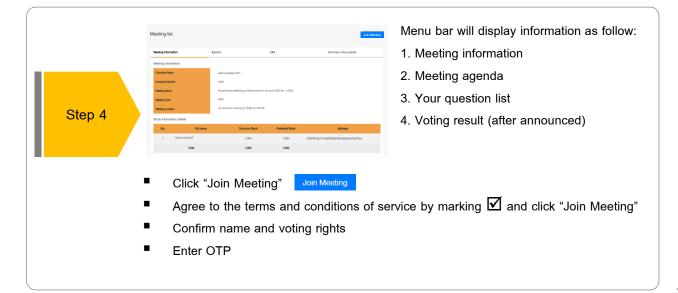
Shareholders log in to DAP e-Shareholder Meeting system on the date and time specified by the company

Click the meeting link in the email received from the system.

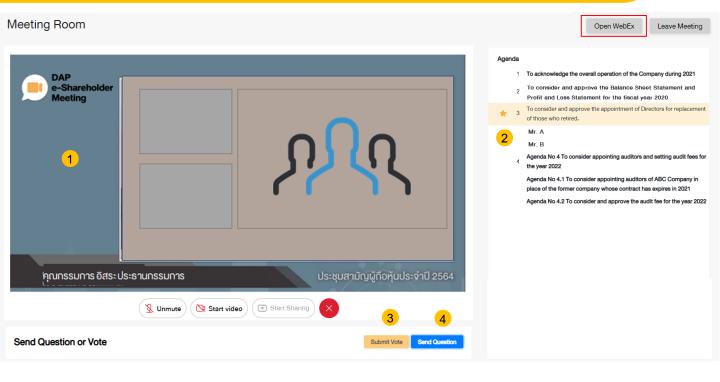


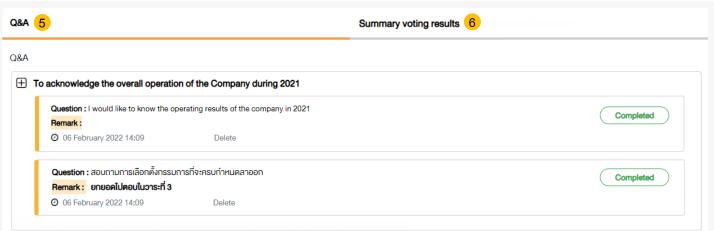
Enter username (email address that you have registered) and password





# Steps of joining the e-Meeting



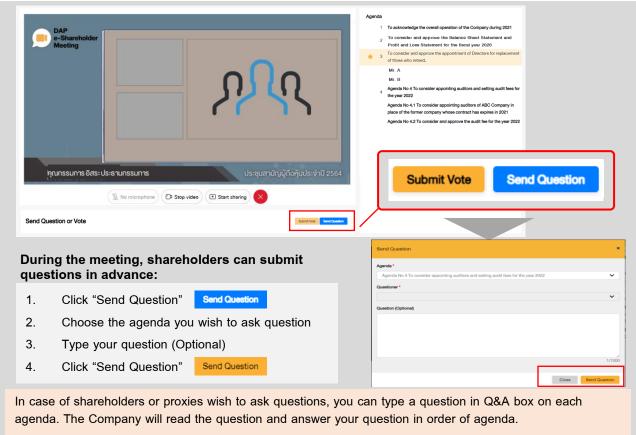


#### Description

- Meeting Display: Webex Meeting screen will be embedded in DAP e-Shareholder Meeting, If the screen does not work, click 'Open WebEx' on the top right to view the meeting via Application Cisco Webex Meeting instead
- 2. Current agenda will be indicated by star icon and yellow bar.
- 3. e-Voting functions: voting can be casted only within appointed time frame
- 4. e-Question functions: queueing your questions for both current and upcoming agenda
- 5. Your questions submitted in the meeting
- 6. Voting results: It will be only shown after the company has announced results for each agenda

# e-Question and e-Voting functions





In case of shareholders or proxies wish to <u>ask questions on the microphone</u> for each agenda, please process as follows:

- 1. Type the question and indicate that "I want to ask myself"
- 2. When it comes to the sequence of your question, the staff will inform you to turn on microphone and camera.
- 3. Then, please inform your name, surname and specify that you are shareholder or proxy.

The Company will conduct the meeting mainly in Thai language. For non-Thai speaker, the staff will ask question in the meeting room on your behalf and send the answer to you via Q&A box later.

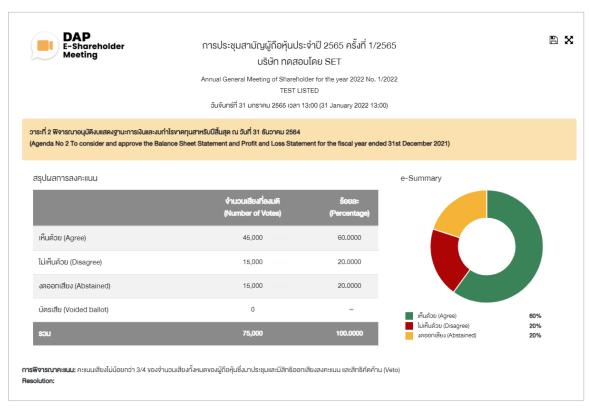
# e-Question and e-Voting functions

e-Voting functions



Submit Vote × Agenda			For each agenda, there are 3 voting options:  "Approve", "Disapprove" and "Abstain"		
To consider and approve the Balance Sheet Statement and Profit and Loss Statement for the fiscal year ended 31st December 2020  Submit Vote  Agree All  Disagree All  Abstain All		1. 2.	Click "Submit Vote"  Vote within the period of time given for both your vote		
Shareholder: N	Mr. A Tester  Disagree	O Abstain	3.	rights and proxy's (if any)  Click "Submit Vote"  Submit Vote	
1) Proxy: Mr. E	O Disagree	O Abstain	Shai	reholders are able to vote only within given time frame.	
2) Proxy: Mr.	C Testerproxy  O Disagree	Abstain			

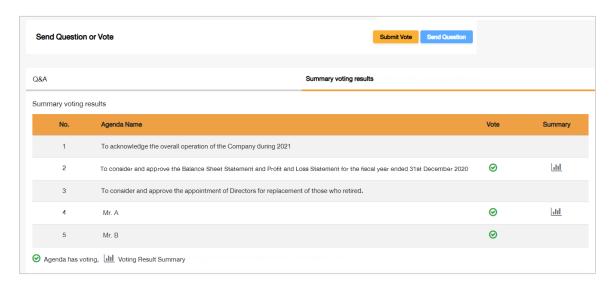
# **Example of voting results**



# e-Question and e-Voting functions

# e-Voting functions





After the closing of voting in each agenda, the company will announce results. Shareholders can check the result of each agenda by clicking the icon

# Resetting password



To retrieve your password, shareholders can reset password by clicking "Forgot password" button.



There are 2 options to reset your password:



Reset password via email

Enter your registered email



## Check your inbox



## Set new password

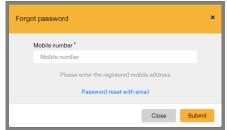


2 Reset password via mobile phone number

Click the link to reset password via mobile phone



## Enter your mobile phone number



#### Request for OTP and enter OTP



#### Set new password

